osConcert Ticket Booking System - Getting Started Guide

Overview

osConcert is an open-source PHP-based ticket booking system for Reserved Seating and General Admission events. It gives you full control over ticketing, seat plans, pricing, customer data, and fees.

Key Features

- Reserved Seating with dynamic seat plan layouts
- General Admission ticket support
- Booking fees, discounts, eTickets, and coupons
- Multi-language and multi-currency support
- Payment Gateway Integration (Stripe, PayPal, Square, Yoco, etc.)
- Import/Export for seat plans and events
- Custom Seat Plan Generator
- Box Office Mode
- Fully open-source
- Email Templates and Receipt Customization

Installation Guide

1. Download osConcert from osConcert.com
2. Ensure your server supports PHP 8.1+, MySQL
3. Upload files to your web root
4. Visit /install to complete setup
5. Log in to your admin panel

Creating Events

1. Add a Category
2. Upload or Build a Seat Plan
3. Create Products (Tickets)
4. Assign to Seat Plan
5. Test the Checkout Process

Payment Integration

Enable Stripe, PayPal, or Square
Use test keys during setup
Add Webhook URLs and API Keys under Payment Modules

Email and Ticketing

Customize email templates
osConcert generates printable and PDF eTickets
Barcode system built-in

Box Office Tools

Use Box Office Mode to manually assign seats
Access full customer list and event reports
Download CSVs of ticket sales

osConcert Ticket Booking System - Getting Started Guide

Benefits of Ownership

- No Per-Ticket Fees
- Full Design Control
- Access to Customer Data
- Self-hosted Privacy
- Complete Customization
- Multilingual Support

Who Should Use

- Small theatres or cinemas
- Event organizers
- Schools or churches
- Developers or agencies

Support and Services

- Community support at osConcert.com
- Optional installation and customization help

ChatGPT Prompt Ideas

- 'How do I build a seat plan in osConcert?'
- 'Explain how to customize email templates in osConcert.'
- 'Give me a list of supported payment gateways in osConcert.'
- 'How do I create a general admission event in osConcert?'