

GDPR features and 'How it works' in osConcert ADMIN

Customer can LOG IN to their account (My Account)

They have the right to REQUEST Personal Data that is held by your business.

By clicking GDPR Data Request a MESSAGE is sent to the Administrator.

See screenshots below.

The screenshot shows the 'My Account Information' page. The left sidebar contains 'Ticket Order' (0 Seats, 0CZK), 'Account', 'Checkout', and 'Our Shows' (listing 'The Four Seasons' at Smetana Hall on various dates). The main content area is titled 'My Account Information' and includes 'Current Purchases' (No Items found) and 'Personal Details'. Under 'Personal Details', there are links for 'View or change my account information', 'View or change entries in my address book', 'Change my account password', and 'GDPR Personal Data Request' (highlighted with a yellow box). A red button labeled 'Please close my account. (Forget Me)' is also visible.

The screenshot shows the 'GDPR - Request for data' page. The left sidebar is identical to the previous screenshot. The main content area is titled 'GDPR - Request for data' and includes the text: 'Please supply a copy of my personal data: * Required information'. Below this, it states: 'You have the right to request a copy of any personal data that we have in our records. By submitting this page we will email you a copy within one calendar month.' There is a 'Current Password:' field with a masked input. At the bottom, there are 'Back' and 'Continue' buttons.

Admin is notified by email

FEATURED EVENTS VIEW ORDER CHECKOUT HERE LOGOFF

Home » Tickets » My Account Welcome back testování - My Account

Ticket Order

0 Seats 0CZK

[Account](#) [Checkout](#)

Our Shows

The Four Seasons
Smetana Hall 24.3.2018 20:00

Mozart | Smetana | Dvorak
Smetana Hall 6.4.2018 20:00

The Four Seasons
Smetana Hall 21.4.2018 20:00

The Four Seasons
Smetana Hall 28.4.2018 20:00

GDPR - Your Personal Data request has been notified to the store owner

My Account Information

Current Purchases

No Items found

Personal Details

- View or change my account information.
- View or change entries in my address book.
- Change my account password.
- GDPR Personal Data Request

[Please close my account. \(Forget Me\)](#)

ADMIN:

GDPR PERSONAL DATA Request Inbox x



testování testování via lamborghini.websitewelcome.com
to NUstore ▾

I wish to have a copy of my Personal Data supplied to me.

Reply

Forward

CUSTOMER:

GDPR PERSONAL DATA Request Inbox x

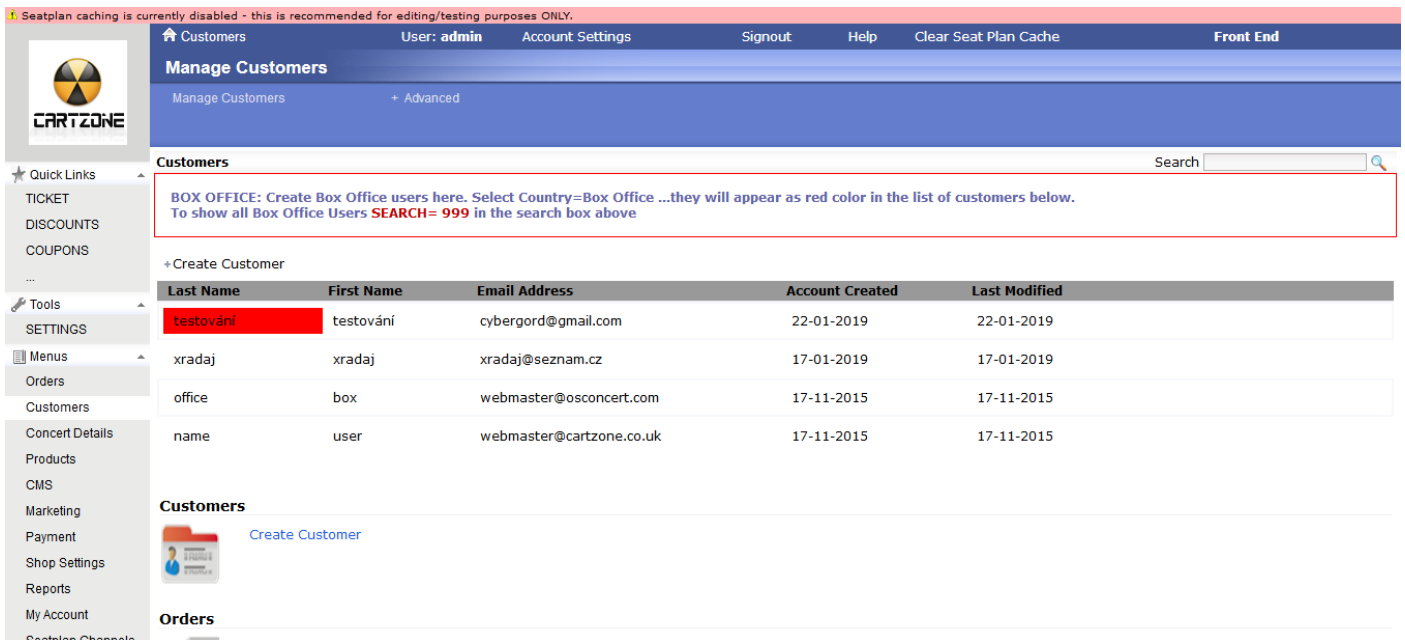
NUstore info@noveumeni.cz via lamborghini.websitewelcome.com
to me ▾

Your request for a Personal Data disclosure has been sent to the Store Owner



In Admin>Customers

The Customer Data Request is HIGHLIGHTED in **red**



Seatplan caching is currently disabled - this is recommended for editing/testing purposes ONLY.

Customers User: admin Account Settings Signout Help Clear Seat Plan Cache Front End

Manage Customers

Manage Customers + Advanced

Customers Search

BOX OFFICE: Create Box Office users here. Select Country=Box Office ...they will appear as red color in the list of customers below. To show all Box Office Users SEARCH= 999 in the search box above

+ Create Customer

Last Name	First Name	Email Address	Account Created	Last Modified
testování	testování	cybergord@gmail.com	22-01-2019	22-01-2019
xradaj	xradaj	xradaj@seznam.cz	17-01-2019	17-01-2019
office	box	webmaster@osconcert.com	17-11-2015	17-11-2015
name	user	webmaster@cartzone.co.uk	17-11-2015	17-11-2015

Customers Create Customer

Orders

The HIGHLIGHTED customer account is PERSONAL DATA REQUEST

Click **EXPORT GDPR Personal Data to CSV** and the data as a CSV file will be sent to the customer email.



Last Modified

16-02-2019

EXPORT

IMPORTANT: Click only once!.....the data will be sent to the customer by email.

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Customers User: admin Account Settings Signout Help Clear Seat Plan Cache Front End

Manage Customers

Manage Customers + Advanced

Customers Search

BOX OFFICE: Create Box Office users here. Select Country=Box Office ...they will appear as red color in the list of customers below. To show all Box Office Users SEARCH= 999 in the search box above

+ Create Customer

Last Name	First Name	Email Address	Account Created	Last Modified	
testování	testování	cybergord@gmail.com	22-01-2019	16-02-2019	Export GDPR Personal Data to CSV
xradaj	xradaj	xradaj@seznam.cz	17-01-2019	17-01-2019	
office	box	webmaster@osconcert.com	17-11-2015	17-11-2015	
name	user	webmaster@cartzone.co.uk	17-11-2015	17-11-2015	

IMPORTANT: Click only once!.....the data will be sent to the customer by email.

Customers Create Customer


Orders

The HIGHLIGHT will disappear when the DATA has been sent!

Your GDPR Data Request Inbox x

NUstore via lamborghini.websiteswelcome.com
to me ▾

text here



When a customer chooses the right to be forgotten (close my account)

FEATURED EVENTS VIEW ORDER CHECKOUT HERE LOGIN

Home » Tickets » My Account Welcome Guest

Ticket Order

0 Seats 0CZK

[Sign In](#) [Checkout](#)

Our Shows

The Four Seasons
Smetana Hall 24.3.2018 20:00

Mozart | Smetana | Dvorak
Smetana Hall 6.4.2018 20:00

The Four Seasons
Smetana Hall 21.4.2018 20:00

The Four Seasons
Smetana Hall 28.4.2018 20:00

My Account Information

Current Purchases

No Items found

Personal Details

- View or change my account information.
- View or change entries in my address book.
- Change my account password.
- GDPR Personal Data Request

[Please close my account. \(Forget Me\)](#)

NU Concert In Prague Municipal House

FEATURED EVENTS VIEW ORDER CHECKOUT HERE LOGOFF

Home » Tickets » GDPR » GDPR - Right to be forgotten Welcome back testování - My Account

Ticket Order

0 Seats 0CZK

[Account](#) [Checkout](#)

Our Shows

The Four Seasons
Smetana Hall 24.3.2018 20:00

Mozart | Smetana | Dvorak
Smetana Hall 6.4.2018 20:00

The Four Seasons

GDPR - Right to be forgotten

Please delete all my data * Required information

You have the right to request that all your personal data is removed from our records. By submitting this page we will do so. This means that neither you, nor us, will have any access to any of your orders and/or tickets. Please ensure you have made your own records of any data that you may wish to access in the future.


Current Password:

[Back](#) [Continue](#)

When a customer requests the right to be forgotten (Please Close My Account) the customer will simply be BLOCKED immediately

An email will be sent to the Administrator

GDPR Request Inbox x

 **testování testování** via lamborghini.websitewelcome.com
to NUstore ▾

I wish to have my data removed from your server

[← Reply](#) [→ Forward](#)

Admin also has the ability to Block and Unblock Accounts in Admin>Customers

The customer will be highlighted in **YELLOW** when a request to close the account is received in the Admin>Customers.

Please see the screenshots below

Seatplan caching is currently disabled - this is recommended for editing/testing purposes ONLY.

Customers User: admin Account Settings Signout Help Clear Seat Plan Cache Front End

Manage Customers
Manage Customers + Advanced

Customers Search

BOX OFFICE: Create Box Office users here. Select Country=Box Office ...they will appear as red color in the list of customers below. To show all Box Office Users SEARCH= 999 in the search box above

+ Create Customer

Last Name	First Name	Email Address	Account Created	Last Modified
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name	user	webmaster@cartzone.co.uk	17-11-2015	17-11-2015

Customers
Create Customer

Orders

Admin>Customer>Edit

Options

Newsletter

Customers Groups Default

Customers Discount + %

Block this Customer

VIP Customer

Suspend From eg. dd-mm-yyyy

Resume From eg. dd-mm-yyyy

Admin will decide when they want to DELETE customer....

Because customer records must be retained for TAX purpose while there is concert activity

